

NC Medicaid Long Term Services and Supports

Private Duty Nursing

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NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits



Agenda

- **Private Duty Nursing Overview**
- **Program Updates**
- **Resources**



Private Duty Nursing Overview

- Private Duty Nursing (PDN) is continuous skilled nursing care that is considered supplemental to the care provided to a beneficiary by their family, foster parents, and delegated caregivers.
- Private Duty Nursing services are for a beneficiary who may require more care than is available from a visiting nurse.
- Prior approval (PA) is required before PDN services are rendered.
- PDN provider agencies must submit prior approval request to the vendor that reviews the PA request and if the request is approved the agency can begin to provide PDN services to the beneficiary.
- Providing PDN without Prior approval may result in denial of payment for services.

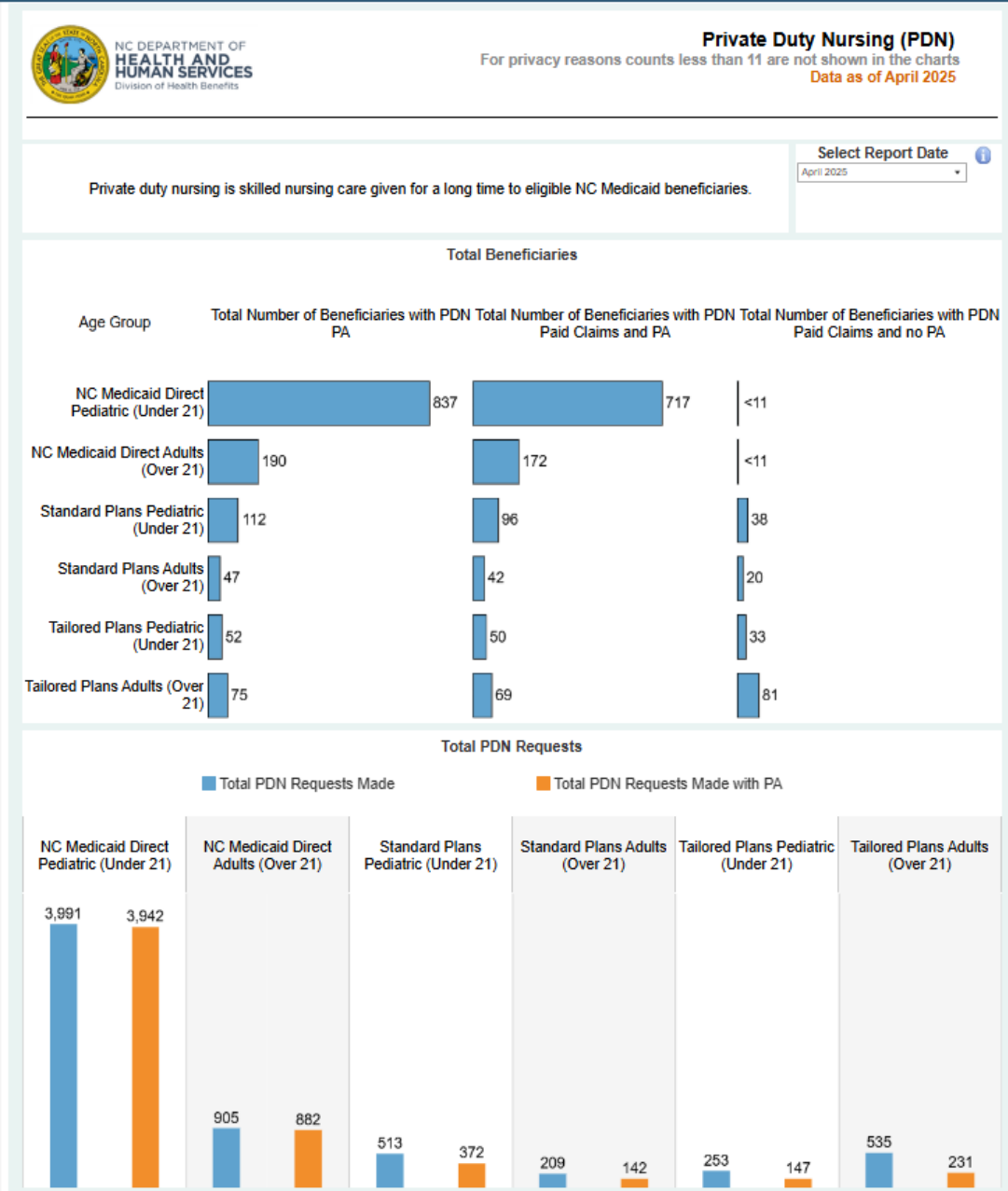
Private Duty Nursing Overview

PDN Support

- Reduces risk of institutionalization by providing skilled nursing at home
- May result in decreased emergency room visits and hospitalizations
- Opportunities for beneficiary to participate in normal life activities
- Allows family to choose the nursing agency and nurse that will care for their loved one
- Provides family the flexibility of how they use their approved hours

Program Updates

- LTSS now has a dashboard that contains PDN program data and data from the other LTSS programs
- The dashboard refreshes monthly (15th of each month)
- [NC Medicaid Direct LTSS Dashboard](#)



May 15, 2024, PDN Clinical Coverage policy revision

6.3 Provider Relationship to Beneficiary

NC Medicaid Provider agencies at their discretion can allow their employees who are the beneficiaries near relative or individuals as a beneficiary's legally responsible person to deliver PDN skilled nursing services to a PDN eligible beneficiary. In order to deliver skilled nursing services, the near relative or legally responsible person must have a valid and current nursing license and must operate within their scope of practice.

NC Medical shall not cover PDN if:

The PDN Service provider is owned by the beneficiaries near relative (spouse, child, parent, grandparent, grandchild, or sibling including corresponding step-and in-law relationships) or legally responsible person.

Program Updates

NC Medicaid is revising PDN forms to:

- Remove duplication
- Decrease the number of forms required
- Lessen administrative burden

Program Updates

- On July 28, 2024, NC Medicaid completed the transition of the review of PDN Prior Approvals (PAs) to General Dynamics Information Technology (GDIT).
- NC Medicaid continues to provide oversight of the PDN program and manages PDN Clinical Coverage Policies (3G-1, 3G-2)

Resources

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PDN Clinical Policy Team
Medicaid.HomeCareService@dhhs.nc.gov
1-919-855-4380

GDIT Contact for Prior Approvals
PDN.Ticket@gdit.com
1-800-688-6696

[NC Medicaid Private Duty Nursing Clinical Coverage Policy 3G-1 \(age 21 and older\)](#)

[NC Medicaid Private Duty Nursing Clinical Coverage Policy 3G-2 \(under age 21\)](#)