### NC Medicaid Division of Health Benefits

### Money Follows the Person Demonstration Project (MFP) Overview

Diana Baker Associate Director of MFP

June 5, 2025

Steve Strom MFP Project Director







### **MFP Overview**

- What is MFP?
- Who does MFP serve in North Carolina?
- How does the transition process work?
- How does an individual apply?



### **MFP Team Welcome and Introductions – Dix Based Staff**

#### Steve Strom, MFP Project Director

Oversees the intellectual/developmental disabilities (I/DD) transitions, senior leadership liaison, all things MFP project related

#### Diana Baker, MFP Associate Director

Oversees the Aging & Physically Disabled (A/PD) transitions, management, coordination and oversight of program's functions

#### Tara Tyson, MFP Budget and Contracts Manager

Manages budgets and contracts for MFP

#### Tracy Pakornsawat, MFP Professional Development Coordinator

Manages MFP's core learning and development initiatives

#### Jenni Edwards, Transition Services Coordinator

Provides administrative support to MFP staff, webinar/technical support, outreach tasks, post-transition activities and other operational functions

#### Maria Mondragon, Applications Coordinator

Manages the MFP application process from start to finish, supports the MFP team with pre-transition activities and other operational functions



### **MFP Team Welcome and Introductions – Dix Based Staff cont.**

#### Dicksania Rivas, Data Coordinator

Creates and maintains data collection tools, ensuring data integrity and provides comprehensive analysis and reporting of MFP data

#### Denise Jackson, Data Specialist

Provides data entry, tracking and reporting for transition funding and activity, provides webinar / technical support and other operational functions



### **Community Inclusion Consultants**

- The Community Inclusion Consultant provides outreach and education to all Skilled Nursing Facilities (SNF) and other Long Term Care organizations in their region at least quarterly using various methods.
- The Community Inclusion Consultant provides training to the SNF staff and other organizations in completing the MFP application as needed and assists with forwarding the application to MFP applications coordinator.



#### Eastern Region Shannon Carter- Community Inclusion Specialist Mid-East Commission Area Agency on Aging

#### Central Region Karen Troup-Galley-Community Inclusion Consultant NC Medicaid

#### Western Region Carol Allison-Community Inclusion Specialist Land of Sky Regional Council



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#### Western Region Carol Allison-Community Inclusion Specialist Land of Sky Regional Council



- The Applications Coordinator provides technical assistance to interested beneficiaries and their care teams on participating in MFP.
- The Applications Coordinator supports daily operations of the Money Follows the Person Demonstration Project by ensuring timely application reviews, accurate participant data tracking and providing technical assistance to our statewide network of stakeholders-including Managed Care Organizations (MCOs), SNFs, Centers for Independent Living (CIL), State Developmental Centers, etc.



### **Statewide Transition Coordination Entity**



# VAYAHEALTH



NC MEDICAID | LTSS MEDICAID FORUM | JUNE 5, 2025

### **Statewide Transition Coordination Entity Goals**

- Consistent practices
- Consistent quality of deliverables
- Improved communication breakdowns especially on case transfers
- Consistent work styles and expectations
- Improved processes use of credit cards/pCards, requirements to qualify for own programs before working with an MFP participant



In 1999, the Supreme Court of the US held in Olmstead v. L.C., that under Title II of the ADA, states were required to eliminate unnecessary segregation of persons with disabilities and to ensure that persons with disabilities receive services in the most integrated setting appropriate to their needs. (extracted from ADA.gov)





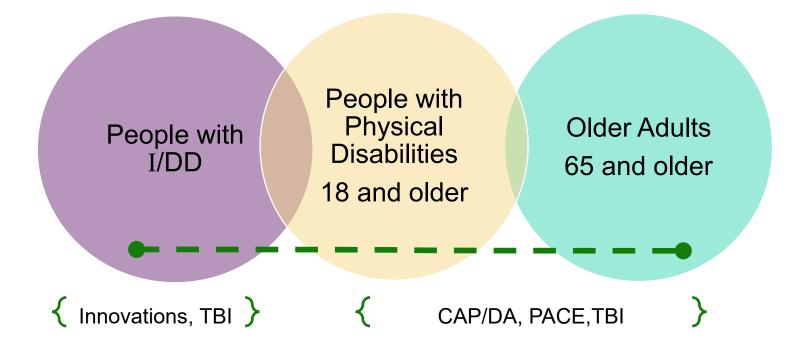
It is a demonstration grant awarded by Centers for Medicare & Medicaid Services. NC MFP supports qualified Medicaid beneficiaries who choose to transition out of qualified long-term care or inpatient facilities and return to their homes and communities with supports.



Increase	Increase the use of home and community-based services (HCBS).
Eliminate	Eliminate barriers to ensure that Medicaid-eligible individuals receive support for long-term services in the settings of their choice.
Ensure	Ensure that procedures are in place to provide quality assurance and continuous quality improvement eligible individuals receiving Medicaid home and community- based long-term care services (HCBS)



### **Qualified Individuals**



- IDD- Intellectual and Developmental Disabilities (NC Innovations Waiver)
- TBI-Traumatic Brain Injury
- CAP/DA Community Alternatives Program for Disabled Adults
- PACE-Program for All Inclusive Care for the Elderly



## **Eligibility for MFP**

### Reside in qualified facility

- The individual must have been in the qualified facility, or a combination of qualified facilities, for at least 60 consecutive days.
- Medicare Part A Rehab time counts towards the 60-day time period.
- The timeframe may include time spent in acute care settings
- Adult care homes do not qualify



### Eligibility Continued...

- Must qualify for long-term care Medicaid
- Must qualify to transition using a home and community-based program (HCBS):
  - Innovations Waiver, or
  - Community Alternatives Program for Disabled Adults Waiver (CAP/DA) (ages 18 and over), or
  - Program for All Inclusive Care for the Elderly (PACE) (ages 55 and over)
  - TBI waiver (limited to Alliance catchment area, pilot program)



### MFP Participants must Intend to move into a qualified residence

• A home owned or leased by the individual, or the individual's family member or friend

• An apartment with an individual lease, with lockable access and egress, and includes living, sleeping, bathing and cooking areas over which the individual or the individual's family has domain and control

• A residence in a community-based setting in which no more than four unrelated individuals reside.

\*\*This applies to individuals with intellectual/developmental disabilities in NC



#### Priority consideration for waiver slots

#### Priority access to housing subsidies

Start up funding to assist in transitions. This can include items such as furniture, ramps, therapeutic consultation services, staff training, pantry items etc.

Transition coordination and follow along support

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES Division of Health Benefits

### **MFP Transition Approach**

- Each transition is person-centered and unique.
- Transitions are a combined effort between MFP Transition Coordinators, MFP participants, community supports and facilities.
- Each transition is complex and time frames can vary.
- Transitions typically take a **minimum** of 100 days.



Not everyone will need MFP to transition.



Not everyone transitions.

- All residents have the right to apply for MFP and other public community programs.
- A participant may disenroll from the program at anytime.
- Approval of an MFP application does NOT guarantee that the participant will transition. There are many factors that may limit someone from transitioning.
- Transitions are complex and time frames can vary.
- The resident must play an active role in the transition process.



### **Transition Statistics**

#### 1950 over the life of the program

- Since 2009 transitions
  - 497– Older Adult
  - 557– Physical Disability
  - 896– I/DD
- 2025: 43 transitions (\*)
  - 10– Older Adult
  - 9– Physical Disability
  - 24– I/DD
- Nationally:
  - 41 states and 2 territories (Puerto Rico & American Samoa)
  - >107,128 transitions





\*Statistics as of June 4, 2025

### How to apply for MFP



Anyone can submit an application (Individual, Social Worker, Relative, Friend, guardian, other)

# Applications are available online at:

https://medicaid.ncdhhs.gov/p roviders/programs-andservices/long-termcare/money-follows-person



# Contact your Community Inclusion Consultant

Carol Allison (Western) carola@landofsky.org Direct 1-828-490-3077

Karen Troup-Galley (Central) Karen.Troup-Galley@dhhs.nc.gov

Shannon Carter (Eastern) scarter@mideastcom.org



### Important Update: Changes to MFP Application

#### Key updates include:

- Additional contact preferences and information sections
- Enhanced housing transparency and preference options
- An updated MFP participation consent form
- A Spanish language MFP Application

**Please note:** The MFP participation consent form will no longer be part of the initial application.

The 2022 version of the application will no longer be accepted starting Jan. 1, 2025.

ONEY FOLLOWS THE PERSON EMONSTRATION PROJECT	May 202	24 eo	d.			
		ed Information on MFP				
Please	complete 1	the entire MFP Applicatio	n bef	ore submi	ssion.	
Today's Date						
Applicant's Name (Last	First			Middle Initial		
Social Security Number	Applicant's Date of Birth			Gender M F		
Medicaid Number	Medicare Number	Do you	Do you need a translato			
				Ye	5	No
Please check your prefe	rred met	hod of contact:				
In-Person Cell	Phone:		Em	ail:		
Has the applicant previo	usly part	icipated in MFP? Ye	s	No		
Note: Participation in MFF	is limited	to 3 instances of applica	tion a	pproval.		
Date of admission	Type of Facility:					
to this facility:	Skilled Nursing Facility			Acute Care Hospital		
	Intermediate Care Facility for People with Intellectual Disabilities			Psychiatric Residential Treatment Facility		
				Other (list here):		
Name of Facility		Street Address				
City		State	Zip		Count	у
			-			

NC Money Follows the Person Project Application

05/2024 ed.

Fax Phone If Yes, hospital admit date Hospital discharge date Was applicant admitted from hospital? Yes No

North Carolina Money Follows the Person Demonstration Project Application for Participation



### **Submit Application to:**

Applications Coordinator: Maria Mondragon

NC Medicaid

Money Follows the Person Demonstration Project (MFP)

Toll Free Phone Number: 1-855-761-9030

Cell: 1- 984-272-5014

Fax: 1-919-882-1664

Email: maria.mondragon@dhhs.nc.gov



All email correspondence to and from this address is subject to public review under the NC Public Records Law. DO NOT SEND PERSONAL HEALTH INFORMATION WITHOUT ENCRYPTION

Mail:

ATTN: Money Follows the Person

801 Ruggles Drive, Hoey Building

2501 Mail Service Center

Raleigh, NC 27699-2501



# MDS 3.0 Section Q Guidance and Making Local Contact Agency Referrals (Updated Feb. 20, 2024)



The Local Contact Agency is a local community organization responsible for providing community support options counseling to nursing home residents. The Local Contact Agency coordinates these face-to-face conversations with the person residing in the facility, the facility point of contact and as appropriate, family members or other supports after a referral has been made by an SNF



- North Carolina Linking Individuals to Long-Term Services and Supports (NC LIFTSS) managed by Acentra Health serves as the LCA, responsible for providing interested nursing facility residents with options counseling for transition from a facility back to the community.
- The LCA coordinates these face-to-face conversations with the person residing in the facility, the facility points of contact and as appropriate, family members or other support after a referral has been made by a skilled nursing facility.
- There are three ways you can make a referral to the LCA for options counseling:
  - Complete the Options Referral Form and fax it to 1-833-521-2627
  - Complete the Options Referral Form and email it to NCLIFTSSLCA@kepro.com
  - Call the Acentra Customer Support line at 1-833-522-5429 and select Option 6.



### **Ideal Applicants**

- Individuals with secured housing
- Individuals with strong unpaid supports
- Highly motivated and engaged participants
- PACE or CAP enrolled
- Has full community Medicaid or the ability to meet the monthly deductible



## **Questions?**

