

2024 NC MEDICAID LTSS

Fall Provider Webinar: CAP Services

November 20, 2024 9am – 12pm

AGENDA	Start Time	End Time	Presenter
Welcome and Virtual Housekeeping	9:00 am	9:10 am	Sabrena Lea, Deputy Director, NC Medicaid Rachel Giegerich, Acentra Health
NCLIFTSS: Our Why	9:10am	9:20am	Video
Hurricane Helene Disaster Recovery Efforts: Medicaid Flexibilities for CAP Services	9:20am	9:50am	WRenia Bratts-Brown, NC Medicaid
CAP Overview/Updates <ul style="list-style-type: none"> • CAP Utilization Patterns and Data <ul style="list-style-type: none"> ○ Proposed data to display on the CAP Dashboard • CAP/DA waitlist management process • Continuous Quality Improvement Strategies and Measurement • New Initiatives <ul style="list-style-type: none"> ○ CAP/DA Renewal Waiver ○ CAP/C service utilization, flexibilities 	9:50am	10:20am	WRenia Bratts-Brown, NC Medicaid
FAQ Session	10:20am	10:35am	
Provider Engagement Poll	10:35am	10:40am	
Break	10:40am	10:55am	
New Waiver Services (CAP/DA updates)	10:55am	11:20am	Patricia Hill, NC Medicaid
CAP/C: Referral/Accessing Services	11:20am	11:50am	Shenita Ross, Acentra Health Barbara Minton, NC Medicaid
Wrap-up and conclusion of webinar	11:50am	12:00pm	Rachel Giegerich, Acentra Health